

IMPORTANT INFORMATION FOR PASSENGERS WITH REDUCED MOBILITY OR DISABILITY ON CRUISES

The safety of all Passengers is of paramount importance to the Company, hence all Passengers warrant that they are fit to travel by sea (and if applicable by air) and that their conduct or condition will not impair the safety or convenience of the vessel and the other Passengers, and that they can be carried safely in accordance with applicable safety requirements established by International EU or national law.

You are required to provide full details:

- a) If you have any special seating requirements
- b) If you need to bring any electrical or other medical equipment on board
- c) If you need to bring a recognised assistance dog on board the vessel.

Assistance dogs may be subject to national certificate regulations. An assistance dog must provide a physical service to the guest in order to qualify as an assistance dog. Pets and other animals are not allowed on board the ship. Prior notification is required in order to determine whether the carrier can accommodate the passenger's assistance dog. If the passenger has not provided this information, the carrier cannot guarantee that the assistance dog will be carried.

Where the carrier considers for the safety and comfort of the passenger and in order for the passenger to fully enjoy the cruise that it is strictly necessary, it may require a passenger with a disability or reduced mobility to be accompanied by another person who is capable of providing the assistance required. This requirement will be based entirely on the carrier assessing the need of the passenger on grounds of safety and may vary from ship to ship and/or itinerary to itinerary. The ship is unable to provide respite services, one-to-one personal care or supervision or any other form of care for physical or psychiatric or other conditions. Portable oxygen tanks and oxygen concentrators may, subject to space and applicable regulations, be used on board, provided that carrier is notified in writing at least 30 days prior to sailing and it has consented in writing. Please note that liquid oxygen is strictly forbidden.

If after careful assessment of your specific needs and requirements, the carrier concludes that you cannot be carried safely and in accordance with applicable safety requirements then the carrier can refuse to accept your booking or embarkation. The carrier reserves the right to refuse to carry any passenger who has failed to adequately notify us or the carrier of any disability, medical condition or reduced mobility which will or may affect their holiday or needs for assistance in order for the Carrier to make an informed assessment that the passenger can be carried in a safe or operationally feasible manner on the grounds of safety.

Some ports of call may not be suitable for passengers suffering from certain disabilities or reduced mobility which may preclude such passengers from going ashore safely. This decision will be made by the captain of the ship based on safety and is binding. Passengers are required to notify us of any disability, medical condition or reduced mobility which may affect their ability to embark/ disembark the ship by any means. **IF YOU HAVE ANY DOUBTS ABOUT THE NEED TO NOTIFY US PLEASE CONTACT insert AND WE WILL BE PLEASED TO ASSIST YOU.**